CONFERENCE SCHEDULE
Wednesday May 10, 2017

7:45 am  Registration & Continental Breakfast

8:30 am  Welcome & Introductions

8:45 am  “Managing Behavioral Health Issues in the Workplace”
Morning Keynote Address – George C. Hlavac, Esq. Chairman, Labor & employment Law Department, Norris, McLaughlin & Marcus, P.A., Allentown, PA. This important session is designed to help employers identify and navigate the legal issues that arise when employees’ behavioral health disorders manifest themselves in the workplace. We will explore an employer’s legal responsibilities pursuant to both the Americans With Disabilities Act (“ADA”) and the Family and Medical Leave Act (“FMLA”). We will discuss at length the best practices for handling accommodation requests from employees suffering from behavioral health disorders, including engaging in the interactive process and determining whether a particular request constitutes and undue burden.

10:00 am BINGO BREAK
Visit with up to three dozen vendors who offer quality professional services to practices here in our community. Enter prize drawings and network – bring your business cards!

10:30 am  “LGBTQIA... what do they all mean? The Spectrums of Sexuality.”
Mid-Morning Keynote Address – Yolanda Turner, PhD, Professor of Psychology, Eastern University. It is essential to be familiar with these concepts and to know how sex, gender identity, sexual orientation, and intersexuality differ. It has become increasingly important to understand and know how to use accurate language to best serve our clients and patients.

11:30 am  “Payer, Regulatory & Legislative Update,” Late Morning Keynote Address – Jennifer Swinnich, CPPM, Director Practice Support, PA Medical Society. This talk will include a focus on MACRA preparation and pending legislative and regulatory priorities for medical, surgical & behavioral care practices.

12:15 pm Buffet Luncheon & Networking

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1:00 pm Breakout Session #1 – CHOOSE ONE SESSION

- **“From Reporting to Payment Adjustment – Understanding How MIPS will be Scored”** with Jennifer Swinnich, CPPM, Director Practice Support, PAMED. A detailed look at MIPS categories, reporting, performance and scoring under MACRA and the Quality Payment Program (QPP).

- **“Healthcare Needs of the LGBT Community”** with Rachel Stevenson, Founder & President, LGBT Equality Alliance. Rachel Stevenson is an award winning speaker, author, coach and LGBT leader and Managing Editor of the new Philly Suburban LGBT online business journal, OUTWORD. Today, and the President & Founder of LGBT Equality Alliance, an organization that creates safe spaces for Chester County’s LGBT community.

- **“Creating a Trauma Informed Community”** with Nadine Bean, Ph.D., LCSW, Associate Professor at West Chester University of Pennsylvania in the MSW Program. Dr. Bean teaches a variety of advanced practice and advanced social research courses. Trauma informed care advocates seek to provide an understanding of how trauma so often has a significant impact on a person’s psychological development & well-being.

2:00 pm FINAL BREAK – VISIT THE VENDORS!

2:30 pm Breakout Session #2 – CHOOSE ONE SESSION

- **“Helping Patients to Choose the Proper Health Insurance Plans for Their Needs”** with Tina Garrity, Tri-State Senior Consultants & Steven Moss, Moss Insurance. Ms. Garrity & Mr. Moss are experienced experts at helping patients select Medicare and other forms of health insurance to best meet their own needs.

- **“The Benefits & Challenges of Co-locating Behavioral Health Services Within Primary Care.”** with Troy Brindle, LCSW Partner/Director Springfield Psychological, President PA NASW. Escalating healthcare costs have prompted payers and providers to seek ways to improve population health while reducing the growth of healthcare claims expenditures. One such initiative is the embedding of medical and behavioral healthcare within primary care settings.

3:45 pm “Resilience: Surviving and Thriving in a Challenging Health Care Environment.” Afternoon Keynote Speaker – Kyle Holsinger, PsyD, Delaware County Professional Services. Dr. Holsinger will examine challenging and Stressful examples that affect healthcare professionals. He will also explore factors of resilience and opportunities to “bounce back” from common and chronic stressors that can occur in medical offices.

4:30 pm Prize Drawings – Program Evaluations – Adjournment

5:30 pm Reception

6:30 pm Buffet Dinner

7:15 pm “The Art and Science of Healthcare Risk Contracting” Evening Keynote Speaker – Jaan Sidorov, MD, CEO and President, The Care Centered Collaborative. This presentation will examine emerging strategies that can prospectively identify patients with chronic conditions who are not only high risk, but using “big data” to increase accuracy, deploying additional protocols that recognize modifiable risk and performing additional inquiries into the likelihood of patient engagement. Dr. Sidorov’s presentation will also include an update on the impact of social determinants of health (SDH) and its implications for what physicians can – and cannot do - in pursuing high value care for their patients and assigned populations.

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The 2017 Tools for Success Practice Management Conference
“BUILDING BRIDGES BETWEEN MEDICINE & BEHAVIORAL HEALTH”
Wednesday, May 10, 2017
Springfield Country Club, Springfield, PA
(Delaware County)

Name of Attendee
(Copy this for multiple attendees)

Name of Practice

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Early registration discounts - also additional discounts for multiple registrations from the same practice site!

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Please choose Breakout Sessions or register online www.delcomedsoc.org

Breakout Session #1 – CHOOSE ONE SESSION
☑ “From Reporting to Payment Adjustment – Understanding How MIPS will be Scored”
☑ “Healthcare Needs of the LGBT Community”
☑ “Creating a Trauma Informed Community”

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☑ “Workplace Violence in Healthcare”